

# CAMPING MUNICIPAL L'ORGATTE

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[www.campingmunicipalorgatte.com](http://www.campingmunicipalorgatte.com)



## "PITCH" RESERVATION CONTRACT

Between the undersigned, it is agreed to rent a pitch under the general conditions stipulated on the back

Name..... Forename.....  
 Address.....  
 ..... Zip code..... Town.....Nationality.....  
 Telephone..... Portable.....  
 EMAIL.....  
 Vehicle Registration..... Model..... Colour.....  
 Animal  Yes  No Race..... Name.....  
 (tattooed, vaccinated, kept on a leash, category 1 and 2 prohibited)

Arrival date.....**from 2 p.m.** Departure date..... **before 12 noon**

Pitch with electricity  Location without electricity  
 (provide an extension of at least 15m to 20m and European plug)

Tent  Caravan  Camping-car

Dimension de l'installation : .....x.....

### TRIP PARTICIPANTS

Name	Forename	Date of birth
1		
2		
3		
4		
5		

#### AMOUNT OF DEPOSIT

(20% of the total cost of the stay + €14 booking fee) .....€

- CB (distance selling)  
 Bank transfer

I acknowledge that I have read and unreservedly accept the general terms and conditions of sale and the rules on the back of the document.

**I UNDERTAKE TO PAY THE BALANCE WHEN I ARRIVE AT THE CAMPSITE.**

Made in .....

The.....

Signature of the lessee (marked "read and approved")

## **GENERAL TERMS AND CONDITIONS FOR BOOKING A PITCH**

**The Orgatte campsite accepts pitch reservations in order to guarantee its customers a pitch for the day of their arrival. These are subject to certain conditions:**

The signatory of the contract must be of legal age. Minors who are not accompanied by their parents will not be admitted. Bookings are made only using this contract and will only become final upon receipt of it, duly completed and accompanied by a deposit of 20% of the amount of the stay + €14 non-refundable administrative fee in the event of cancellation for any reason (except medical with proof).

Your booking will be considered final as soon as it has been confirmed by email or in writing.

The invoice will be issued in the name given at the time of booking.

Any inaccurate declaration will render the contract null and void, and the deposit and the application fees will remain with the lessor. All the information on this contract will be used to draw up the invoice. The rental is personal and nominative, it can in no way be transferred or sublet.

When you make your reservation, you will be assigned a pitch number. However, this number is not contractual, and may be changed before your arrival.

### **PAYMENT TERMS:**

The balance of the stay must be paid on arrival. For long stays (more than 1 month) possibility to pay at the beginning of each month after agreement of the Management.

For an arrival without a reservation, payment must be made the day before your departure.

### **METHOD OF PAYMENT:**

Payment can be made by holiday vouchers, bank cheque made out to the Orgatte municipal campsite, bank transfer, card bancaire.et cash.

### **CANCELLATION AND MODIFICATION:**

The customer may request the modification of his stay on written request (letter or email) to the extent of availability and possibilities. Any changes to the contract must be reported prior to arrival.

Any cancellation must be notified to us by registered mail with acknowledgement of receipt. The campsite does not make any refund in the event of cancellation of a stay for any reason. The sums paid will remain forfeited, similarly, in the event of early departure, no refund will be made except in cases of force majeure (death, illness of a participant in the stay) and, compulsorily, upon presentation of proof.

The stay initially booked will be due in full if payment has not been made on arrival.

Any stay interrupted or shortened by you will not be able to give rise to a refund (except medical with proof)

**Check-in is from 14:00 and check-out before 12:00.**

An additional night will be charged for any overage after 2pm.

From July 1st to August 31st, and, for a better organization and in the interest of our customers, the minimum duration of the stay booked will be 3 nights.

Only one facility and a maximum of 2 vehicles per pitch (2nd vehicle for an additional fee)

The "bike reception" pitches are likely to accommodate up to 6 people on the same pitch for a maximum of 3 nights.

Any additional person who is not registered will only be accepted with the agreement of the Management and in compliance with security standards. The campsite reserves the right to refuse access to groups or families with a maximum number of participants of more than 6 people.

In order to keep his space, the tenant must warn of a possible delay. Otherwise, and within 24 hours, the rental will be cancelled without refund and the manager reserves the right to dispose of the pitch.

The person in charge reserves the right to expel any person who does not comply with the rules or causes nuisance to others.

### **DEAD GARAGE**

Unoccupied equipment may only be left on the site after the agreement of the management and only in the location indicated. A fee, the amount of which will be displayed at the office, will be due. There will be no dead garage during the months of July and August.

### **PETS**

Pets (except 1st and 2nd category and NAC) are accepted (2 maximum) for a fee provided that they are kept on a leash or tied.

### **MATERIAL PRICE**

A security deposit of €30 will be required when borrowing equipment (BB chair, European plug, iron). This will be cashed in the event of non-return of the equipment.

**In the event of non-compliance with the internal rules causing inconvenience to others, and, after formal notice, the management reserves the right to terminate the contract without compensation**

### **IMAGE RIGHTS:**

Unless you formally object, you authorise the municipal campsite l'Orgatte, as well as any person who replaces it, to photograph, record or film you during your stay and to use the said images, sounds, videos and recordings on all media (in particular on the campsite's website and Facebook page). This authorisation applies both to you and to the people staying with you. Its sole purpose is to promote the campsite and may not damage your reputation in any way. This authorisation is granted free of charge, and for a period of 5 years.

### **MEDIATOR**

In the event of a dispute and after having referred the matter to the establishment's "customer" service, any customer of the campsite has the possibility of referring the matter to a consumer mediator.

The contact details of the mediator who may be contacted by the client are as follows: CM2C – 14 rue Saint Jean – 75017 PARIS – Tel: 01.89.47.00.14